

PROCESS



Process	Description	Location	Responsible
1	Raw material storage	Warehouse	Logistics
2	Material handling	Production Area	Operations
3	Production process	Production Area	Operations
4	Quality control	Production Area	Quality Assurance
5	Finished goods storage	Warehouse	Logistics
6	Order fulfillment	Warehouse	Logistics
7	Shipping preparation	Warehouse	Logistics
8	Transportation	Trucking/Shipping	Logistics
9	Customer delivery	Customer Site	Logistics
10	Customer service	Customer Site	Customer Support
11	Product returns	Customer Site	Logistics
12	Inventory management	Warehouse	Logistics

EQUIPMENT



REPORT CENTER



COMMUNICATION



PACKING

